

## Terms and Conditions

These Terms and Conditions apply to all transactions on this site. Please read them carefully. They do not affect your statutory rights.

We may change these Terms and Conditions at any time. Any changes will take effect on the date they are posted on to the site (see date above). You will be asked to read and accept the Terms and Conditions each time you place an order to ensure that you are familiar with the most current ones.

We reserve the right to make changes to the system, the disclaimers and these terms and conditions at any time.

You must be eighteen years old to use this system. If you are under eighteen, you may only use the system in conjunction with, and under the supervision of, a parent or guardian. If you do not qualify, please do not use the system.

You agree that e-mail can be used as a long-distance means of communication.

No contract for the sale of any product will exist between you and Crawler2Brawler unless and until Crawler2Brawler accepts your order by way of an e-mail confirming that it has received payment in full for all the goods you have ordered. That acceptance will be deemed complete and will be deemed for all purposes to have been effectively communicated to you at the time Crawler2Brawler sends the e-mail to you (whether or not you receive that e-mail).

You must check that the details on this confirmatory e-mail are correct as soon as possible and you should print out and keep a copy of it.

Crawler2 Brawler will not pass on your personal details to any third party, other than our payment service provider, without your authority

You undertake that all details you provide to Crawler2Brawler for the purpose of ordering or purchasing goods or services are correct, that the credit or debit card you are using is your own and that there are sufficient funds to cover the cost of the goods or services ordered.

Crawler2Brawler reserve the right to change information, prices, specifications and descriptions of listed goods, products and services.

If an error is discovered in the price of the goods that you have ordered, we will inform you as soon as possible. In the event that you order an item and the price published on the System is incorrect for any reason, we will contact you to let you know the correct price and ask you whether you still wish us to fulfil your order at this price. We shall be under no obligation to fulfil an order for a product which was advertised at an incorrect price. We shall give you the option of confirming the order at the correct price or if you so choose, to cancel the order altogether. If you cancel and have already paid for the goods in the circumstances described in this clause, we shall refund the full amount in accordance with these Terms.

Crawler2Brawler will do its best to correct errors and omissions as quickly as practicable after being notified of them.

In the unlikely event that you receive goods which were not what you ordered or which are damaged or defective, or are of a different quantity to that stated on your order form, Crawler2Brawler, at its own option, will make good any shortage or non-delivery, replace or repair any damaged or defective goods, or refund to you the amount you paid for the goods in question provided that you notify Crawler2Brawler of the problem within 14\* working days of delivery of the goods. Nothing in this clause affects your statutory rights.

We will exchange or refund your purchase either before or up to 14\* days following the day of delivery if you return the item to us, but it must be returned unopened and in its original packaging.

This does not affect your consumer rights and if you open the goods to inspect them, you can still cancel your purchase at any time either before or up to 14\* working days following the day the goods are delivered.

You can cancel your purchase by:

- Returning the product to us
- emailing us at [sales@crawler2brawler.co.uk](mailto:sales@crawler2brawler.co.uk)

\* “working days” means all days other than Saturday, Sunday and Public Holidays

In all cases, your product must be complete and in 'as new' condition. If you have opened the box to examine the product you must have done so without damaging or marking the product or packaging. The product must not have been used.

If you follow the above steps, we will issue you with a full refund for the cost of the product but not the return delivery cost. Refunds take 3-5 working days to be credited to your payment card.

The products sold on the System are provided for private domestic and consumer use only. Accordingly, Crawler2Brawler do not accept liability for any indirect loss, consequential loss, loss of data, loss of income or profit, loss of damage to property and/or loss from claims of third parties arising out of the use of the System or for any products or services purchased from Crawler2Brawler

Credit cards and Debit cards are debited on the date of purchase. All prices include sales taxes (where applicable) unless otherwise stated.

Every purchase you make shall be deemed performed in England. English law shall govern every aspect of contractual agreement concerning purchases made from Crawler2Brawler.

The period stated within the FAQ's which you will receive your order is approximate. Goods will be sent to the address given by you in your order and stated in the Order Confirmation.

If your delivery address is outside of the EU, you may be subject to import duties and taxes, which are levied once a shipment reaches your country. Any such additional charges for customs clearance must be borne by you. You should note that customs policies vary widely from country to country.

Please note that when shipping products internationally, you should be aware that cross-border shipments are subject to opening and inspection by customs authorities.

We shall have no liability to you for any delay in the delivery of products ordered or any other matters to the extent that the delay is due to any event outside our reasonable control.

It is a crime to use a false name or a known invalid credit card to order. Anyone caught wilfully entering an erroneous or fictitious order will be prosecuted to the fullest extent of the law.

We reserve the right to terminate this Agreement and to suspend or terminate your access to the System immediately and without notice to you if:

- i. you fail to make any payment to us when due;
- ii. You breach the terms of this Agreement (repeatedly or otherwise);
- iii. When requested by us to do so, you fail to provide us within a reasonable time with sufficient information to enable us to determine the accuracy and validity of any information supplied by you, or your identity;
- iv. We suspect you have engaged, or about to engage, or have in any way been involved, in fraudulent or illegal activity on the System.

From time to time Crawler2Brawler may amend the terms and conditions, and place the new version on the System. For users purchasing goods or registering on the System for the first time, all purchases from the date that the amended terms are placed on our website onwards will be governed by those new terms.

Crawler2Brawler advises that you print off and keep safe a copy of these terms and conditions once your order has been accepted. You are advised to read (and are responsible for reading) fully all information on this website.

These terms and conditions, and all transactions relating to this website and all non-contractual obligations arising from any transaction carried out on this website are governed by English law and are subject to the non-exclusive jurisdiction of the English courts. We do not accept amendments to these terms and conditions.